



How to bid for a home

1. On the Website:

This is by far the best way to bid. It's free, and open 24 hours a day, 365 days a year.

There's a load of information about every home to help you choose, and up-to-the-minute advice about your chances.

If you can't use the internet yourself, have you got a friend or family member who can help?

The web is free at Manchester libraries, many local housing offices and lots of other places. Some Manchester Move landlords hold regular sessions showing you how to bid.

To access the website, visit www.manchestermove.co.uk

2. The App.

This is an easy and free way to place bids while you're on the go, and like the website, it's open 24 hours a day, 365 days a year.

Simply download the app onto your mobile phone or tablet using the links below:

To download the app for android devices click [here](#)

To download the app for apple devices click [here](#)

You log in to the app using the same username and password you would use on the main Manchester Move website. Once logged in, you will see all of the properties currently available to you.

3. By Text:

Get a list of available homes from any Manchester Move landlord, or on the website. Fine the three-digit reference numbers next to the homes you're interested in.

To bid:

- Create a new text, and type in your Manchester Move reference number. This is on any letter about your rehousing application. It usually has about ten numbers.
- Immediately after the last number, and **without putting a space**, put #
- Immediately after the #, and **without putting a space**, put the three-digit reference number of the first property you want.
- To bid for another home, immediately after the last number, and **without putting a space**, put #
- Continue like this until you have finished bidding. Do not bid for more than three homes.
- Immediately after the last number of the last property, and **without putting a space**, type #
- You will receive a confirmation text if everything is ok. You will also receive a text if there is a problem – for example, if you have bid for homes you are not eligible for.
- Texts will cost you your normal text rate.

Example text:

Let's pretend that your Manchester Move Rehousing number is 1000100456, and you want to bid for properties 358, 149 and 087

Your text message should look like this:

10000100456#358#149#087#

4. By Post:

If you can't use the web, or text, and have no-one else to help, you may be able to get extra bidding support. We send a list of suitable properties to vulnerable people who need help bidding. They can bid by post using special coupons, or can use a 'proxy bidder' – someone like a support worker or social worker – who can bid on their behalf.

The instructions below are only for people who qualify for this extra support:

How to bid for a home by coupon:

- Check that your Manchester Move number (bottom left of the coupon) and name (bottom right) are correct. If anything is wrong, phone 0333 900 9032.
- Use the three-digit ref numbers next to the homes you're interested in on the Manchester Move list. You can bid for up to three properties.
- Let's pretend you want to bid for properties 358, 149 and 087. For the first bid (358), use the 'Bid 1' box on the coupon.

Put an X in the first column next to the number 3. Then put an X in the second column, level with the number 5. Then put an X in the third column, level with number 8

For the second bid (149), use the 'Bid 2' box.

Put an X in the first column next to the number 1. Then put an X in the second column next to the number 4. Then put an X in the third column level with the number 9.

- Use the same method to bid for property 087.
- Post the coupon. Don't use an envelope or a stamp. The address and postage are printed on the coupon. Please note that coupons must be returned as soon as possible. Bids will not count for any coupons not received by Manchester Move before Tuesday afternoon.
- When you need more coupons tick the 'more coupons' box.